

RESIDENT COMMENT FORM
This Form will be Forwarded to the Company

I hired James Marra Construction on July, 2015
(Name of company) (Approximate date of work)

to do Replace de George lighting and fan in kitchen with LED on my home
(Type of work done)

I found this company to be: (Please check any of the following that might apply. If you check "No", please explain or add any comments on the lines provided or on the reverse side of this form if you need more room.)

- Gave me a precise description of the work and materials to be supplied. Yes No
- Clearly explained what he was going to do and what I needed to do Yes No
- Was prompt (showed up on time, did not take too many breaks) Yes No
- Finished the job in the estimated amount of time Yes No
- Cleaned up after each day's work Yes No
- Professional (spoke appropriately, was not loud, did not use foul language) Yes No
- Did exactly as they agreed to in the estimate *+ more.* Yes No
- Pulled all the appropriate permits (did not ask me to do that job) Yes No

No time estimate. He delayed finishing to work on an [urgent] problem in another house. We approved. The kitchen was fully operational during the delay. We were away on a trip during part of the work. We trust him completely to have access to the house while we are away.

I would rate this company: (Please Circle) Lowest 1 2 3 4 **5** Highest
I would recommend this company to my friends and neighbors Yes No

Name William McLeish Date 8/23/2015
Address 1816 Adrean Place Sun City Center

Is it okay for residents to call you for a reference? Yes No, please don't

Note: If you want to file a **Formal Complaint** to have Committee investigate, or resolution, please fill out Complaint Form (ask SCC Receptionist for form)